

eci group

ECI • Simon Carves • ITEC

Rapid Response Team (RRT)

Plant Issues? Get back online. Fast.



Don't lose production due to unexpected downtime.

In a market where margins are tight and reliability matters, every hour offline means lost revenue, missed commitments, and operational risk.

ECI Group's Rapid Response Team (RRT) is ready to mobilize quickly, working with your team from the outset to stabilize operations and return your plant to production safely and efficiently. Contact us for a first scoping and consulting discussion at no cost.

In the spirit of partnership and trust, ECI Group may begin critical-path activities in good faith, enabling faster recovery and smoother project delivery while you finalize the purchase order.



Immediate Response

- Rapid initial engagement & early works ahead of PO placement to assess the issue & define next steps.
- Quick alignment with your team to determine how ECI Group can troubleshoot the issue, prioritize resolution & recovery to stable operation, then follow up with long-term improvements & optimization.



Round the Clock Remote Support

- Built for round-the-clock operations—our support is always available, ensuring you have expert help whenever issues arise.
- ECI Group's RRT Round-the-clock support is delivered by experienced specialists strategically located around the globe.



Global On-Site Mobilization

- Our Subject Matter Experts can be deployed from regional centers of excellence in the U.S. Gulf Coast and the United Kingdom to support sites worldwide.
- We support end users across all regions, including:
 - North America
 - South America
 - Europe
 - Middle East
 - Asia
 - Wherever your plant is located



Proven Results

ECI Group's Subject Matter Experts rapidly assess issues and implement effective, reliable solutions:

- **Reactor Instability Mitigation:** Stabilized a tubular reactor at risk of decomposition through real-time troubleshooting and operational support.
- **Hyper Compressor Failure Resolution:** Diagnosed persistent rod run-out trips and supervised corrective actions after unsuccessful cylinder replacements.
- **Critical High-Pressure Piping Repair:** Delivered a redesigned hyper discharge spool within 7 days, including stress analysis and fabrication drawings using existing spares.



Protect Your Production. Protect Your Profitability.

Don't let moderate to severe plant issues impact your bottom line. Partner with ECI Group to respond quickly—and recover stronger.

ECI Group Rapid Response Team (RRT)

When downtime isn't an option.

Contact the RRT now:



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